

# Lake Wylie Pet Resort

5424 Hwy 55 E Lake Wylie, Sc 29710  
Ph. 803-831-0481 fax 803-831-0781

## New Client Agreement

(Not all fields apply to cat owners)

### Owner Information

Owner's Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Home Phone \_\_\_\_\_ Cell

Phone \_\_\_\_\_ Business Phone \_\_\_\_\_

Email \_\_\_\_\_ How

did you find out about us? \_\_\_\_\_

Is any one else authorized to pick up your pet? \_\_\_\_\_

\_\_\_\_\_

### Pet Profile

Pet Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Sex \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_

Weight \_\_\_\_\_ Is your pet spayed or Neutered? \_\_\_\_\_

How long have you owned your pet? \_\_\_\_\_

Where did you get your pet? \_\_\_\_\_

Do you have any goals for your pet while at daycare or during boarding?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Socialization**

Has your pet ever attended Daycare before? Y N

If so, Where and how did he/she do? \_\_\_\_\_

Has your pet ever been boarded before? Y N

If so, where and how did he/she do? \_\_\_\_\_

Has your dog ever been to a off leash dog park? Y N or N/A

Does your dog/cat socialize regularly with other dogs/cats? Y N or N/A

Does your pet interact well with other dogs that are \_\_\_ Larger \_\_\_ Smaller \_\_\_

Older \_\_\_ Younger? (check all that apply)

**Health & Wellness**

Vet Facility \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Does your pet have any physical disabilities? Y N

If yes please explain \_\_\_\_\_

Is your pet being treated for any illness or injury? Y N

If yes please explain \_\_\_\_\_

What is your method of flea control? \_\_\_\_\_

Heartworm Preventative? \_\_\_\_\_

How often do you feed your pet? \_\_\_\_\_

How much do you feed your pet? \_\_\_\_\_

What brand of pet food do you use? \_\_\_\_\_

Is it ok to give your pet treats? \_\_\_\_\_

Is their anything else we need to know about your pet? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Training

Is your dog housebroken?\_\_\_\_\_ Is your dog crate trained?\_\_\_\_\_

Where does your pet sleep?\_\_\_\_\_

Has your pet had formal obedience training?\_\_\_\_\_

Does your pet know basic commands? \_\_\_Sit \_\_\_Down \_\_\_Stay \_\_\_Come

How do you discipline your pet?\_\_\_\_\_

Are others able to easily handle your pet?\_\_\_\_\_

## Behavior

What does your pet do when you're not at home?\_\_\_\_\_

Describe your pet's personality (check all that apply) \_\_\_ Shy \_\_\_ Mellow

\_\_\_Outgoing \_\_\_Excitable \_\_\_Active \_\_\_Couch potato \_\_\_Rambunctious

\_\_\_ Slow to warm \_\_\_Fearful \_\_\_Standoffish \_\_\_ Uninterested

Describe your pet's nuisance behavior if any \_\_\_Excessive noise \_\_\_Jumping

\_\_\_Digging \_\_\_Climbing \_\_\_Mouthiness \_\_\_Eating Stool

Our Fences are 6 feet tall do you have reason to believe your dog can jump over our fence?\_\_\_\_\_

Has your dog ever growled at a person or another dog?\_\_\_\_\_ If yes, what were the circumstances?\_\_\_\_\_

Has your dog ever bitten a person or another dog?\_\_\_\_\_ IF yes what were the circumstances?\_\_\_\_\_

Which, if any, loud noises make your dog nervous/anxious?\_\_\_\_\_

\_\_\_\_\_

Has your dog ever chewed any furniture?\_\_\_\_\_

Has your dog ever destroyed any items in your home?(check all that apply) \_\_\_ Doors or molding \_\_\_Blinds \_\_\_carpets or rugs \_\_\_pillows or blanket

### **Emergency Medical Care**

If in our judgment, your pet requires medical care while staying with us and we are unable to reach you or your alternate emergency contact please note that we will seek medical attention for your dog. In this case your pet will be taken to a local veterinarian at your expense.

Your initials here\_\_\_\_

By initialing above, you agree that in the event that emergency care is required for your pet you are solely responsible for the payment of all medical bills and you release Lake Wylie Pet Resort, its owner, management and employees of and from any and all responsibility for, or claims, damages, debts arising out of or related to such medical care including, but limited to choice of veterinarian/animal hospital and transportation to/from that facility. You also acknowledge that Lake Wylie Pet Resort is not required to give any medical aid.

### **Alternate Emergency Contact**

Name\_\_\_\_\_

Home Phone\_\_\_\_\_ Cell\_\_\_\_\_

Business phone\_\_\_\_\_

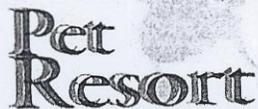
### **Policies**

1. All pets must be current on applicable vaccinations and a current shot record on file from their vet prior to boarding or daycare
2. We encourage the use of a flea treatment prior to boarding. Pets with Flea's will be treated at the owners expense.
3. We recommend that your pet enter and exit the building on a leash or in a carrier.
4. You are welcome to bring your own pet's bed and or toys; however Lake Wylie Pet Resort is not responsible for lost or damaged items.
5. Please bring your own pet's food to avoid an upset stomach
6. We reserve the right to adjust our fees with out prior notice.
7. We reserve the right to refuse service to any aggressive pets.
8. We ask that you show up at your scheduled drop off & pick up time
9. All food must be pre-bagged according to serving size to ensure that your pet receives the correct amount of food at each meal.

### **By Signing Below**

- 1.You indicate your in agreement with all terms hereof
- 2.You authorize Lake Wylie Pet Resort to obtain/verify all medical records for your pet from the vet you listed above and you authorize your vet to provide these records to Lake Wylie Pet Resort.
- 3.You release, indemnify and hold Lake Wylie Pet Resort harmless from any and all manner of damages, claims, losses, liabilities, costs and expenses, cause of actions or suits, whatsoever in law or equity (including, with out limitation, attorney's fees and related costs) arising out of or related to the services provided by Lake Wylie Pet Resort.
- 4.This agreement covers the current terms between Lake Wylie Pet Resort and yourself, each time you bring your pet to Lake Wylie Pet Resort you affirm the terms of this agreement and the truthfulness and accuracy of all statements you've made in this agreement.

**Owner's Signature**\_\_\_\_\_ **Date**\_\_\_\_\_



Bordetella is a canine respiratory illness somewhat similar to the flu. There are many strains of Bordetella. Dogs are particularly susceptible when under any kind of stress, like being away from family. Thus the nickname "Kennel Cough". Vaccines offered by veterinarians cover most but not all forms of Bordetella.

Bordetella Waiver: I understand that my dog can contract Bordetella even if s/he has been vaccinated and I will not hold Lake Wylie Pet Resort or any of their employees or clients responsible in the event that my dog becomes ill.

Check One:

I have vaccinated my pet(s) and understand that they still may contract Bordetella.

By signing I assume all responsibility if my pet(s) contract Bordetella.

Sign: \_\_\_\_\_

Print: \_\_\_\_\_

Bordetella is an easily treatable illness. If your pet(s) should show signs of contracting it, please take them to their vet as soon as possible. Dogs infected with Bordetella most commonly exhibit a dry, hacking cough. Other symptoms may include:

- Runny nose
- Fever
- Lethargy

Once it has been confirmed please contact us so that we can take steps to prevent the spread of the illness to other pets.

Thank you,

Lake Wylie Pet Resort